

Can I change my portal order  
when submitted?

## Member Summary # 987654X

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

[Profile](#)

1. Find the latest order in the list under the "Submitted Carts" banner
2. Click on "Show" beside the order to open it. A "Recall Cart" button will show if the cart can be recalled and changed. Click the "Recall Cart" button to revert the order to the unsubmitted cart stage.

## Previous Orders

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

[Products](#)

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

## Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	Payment
<a href="#">Show</a>	Feb 2024	Wed, 21 Feb 2024	Wed, 21 Feb 2024		1	\$0.00
<a href="#">Show</a>	Feb 2024	Wed, 21 Feb 2024	Wed, 21 Feb 2024		4	\$10.00
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Legend:

Up to 1 standard month	Up to 2 standard months	> 2 standard months
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The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

A "Recall Cart" button will show if the cart can be recalled and changed. Click the "Recall Cart" button to revert the order to the unsubmitted cart stage.

**Cart** Checkout

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders. Add

Total Benefits: \$167.28

Action	Stoma	Item#	Product	Pack Size	Packs
	1	10504	CT : COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	<span>Packs 6</span>
	1	12080	CT : COLOPLAST 12080 BRAVA SKIN CLEANSER WIPES	15	<span>Packs 6</span>

**Legend:**

- Up to 1 standard month
- Up to 2 standard months
- > 2 standard months

**Previous Orders** Products

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<span>Show</span>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
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<span>Show</span>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<span>Show</span>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
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**Submitted Wed, 21 Feb 2024, payment Wed, 21 Feb 2024** Submitted Carts

Click "Recall Cart" to return this cart to be edited. Click "Submitted Carts" to return to the submitted cart list.

Stoma	Item#	Category	Product	Pack Size	Packs
1	71000-0010	CLE	DA : DANSAC 71000-0010 TRAVEL TISSUES	10	<span>5</span>

Recall Cart

A "Recall Cart" message will appear.  
Choose "Yes" or "No" button to delete the submitted order.  
Make the changes you require to your new cart.

### Recall Cart

Are you sure you wish to Recall this Cart? (Warning: all items in your current cart will be deleted and replaced with Recalled Cart)

✓ Yes

✗ No

### Previous Orders

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

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### Submitted Wed, 21 Feb 2024, payment Wed, 21 Feb 2024

Click "Recall Cart" to return this cart to be edited. Click "Submitted Carts" to return to the submitted cart list.

Stoma	Item#	Category	Product	Pack Size	Packs
1	71000-0010	CLE	DA : DANSAC 71000-0010 TRAVEL TISSUES	10	5

[Recall Cart](#)

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

Make the changes you require to your new cart using the blue "Add" button to select items. When completed, click "Checkout".

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### Cart

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

Total Benefits: \$23.85

[Checkout](#)

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
	1	71000-0010	DA : DANSAC 71000-0010 TRAVEL TISSUES	10	Packs 5

**Legend:**

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[Products](#)

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<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Continue with the order through the portal process.