



2025 membership renewal notice

Dear valued member,

Ostomy NSW continues supplying stoma appliances and other activities.

In the past year we have enhanced our online ordering and introduced the member portal. We continued our many services; access to our STN clinic, journals, website, new portal, well-trained staff and volunteers and over 90% of orders dispatched in three days.

There is no increase in fees for the financial year 2025/26.

Postage and handling increases by \$1 or \$4.

Annual Membership fee

It has become necessary to ensure we maintain and improve our services in the coming year to increase our membership fee. To ensure you receive your appliances on schedule, we ask that you pay the annual fee of **\$80 per annum**, or **\$70 per annum** for concession members.

Payment would be appreciated before **30 June 2025** and is required prior to orders being sent after 1st July 2025.

Postage and Handling

Postage will increase from **1st July 2025**:

Standard parcel \$17 (was \$16)

2-month parcel \$34 (up from \$30).

Express Post \$26

Click To Boot \$5

Interstate \$24 and 2-month parcel \$48.

Donations

**Donations \$2 or more
are fully tax-deductible**

Please assist us by adding an additional amount as a donation when you renew your membership.

Payment options are detailed over the page and if you require any additional assistance, please contact our Member Service Officers on 02 9542 1300 or email orders@ostomynsw.org.au.

We look forward to supporting you and your fellow ostomates throughout another year.

Yours faithfully,

Stephen Lardner

General Manager



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2025/26 fees, voluntary contribution, postage and donation

	<u>Full</u>	<u>Concession</u> ¹
SAS Access Fee (compulsory)[#]	\$80	\$70
Voluntary Contribution ²	\$10	\$10
Postage top-up	\$50	\$50
Tax Time Donation ³	\$_____	\$_____
<u>Total Payable</u>	\$_____	\$_____

1. Concession member must hold a Centrelink-issued pension or health care card.
2. Voluntary contribution is tax-deductible (please ask for a receipt).
3. Donations of \$2 and above are tax-deductible. Please renew before 30 June 2025.

Clause 5.1 **Stoma Appliance Scheme access fee**, from Operational Guidelines – April 2024

How to renew your membership

Online payments

[https://www.ostomynsw.org.au/
member_payment_21.php](https://www.ostomynsw.org.au/member_payment_21.php)

Mastercard and Visa debit and credit cards are accepted.



Bank Transfer (EFT)

Direct Debit to:

Account name: ONL Savings Account
BSB: 112 879 | Account No. 45 664 3389
Reference: Your member number and Surname
(eg. 123456X Lardner)

Cheque / Money Order

Made out to Ostomy NSW Limited

Post to: Ostomy NSW
PO Box 3068, Kirrawee, NSW, 2232

Phone

Call 02 9542 1300

And quote your debit or credit card over the phone (office hours only; please do not leave a voicemail message after hours).

Contact us:

T: 02 9542 1300

F: 02 9542 1400

orders@ostomynsw.org.au

www.ostomynsw.org.au